**Chankaska Creek Ranch & Winery’s Global Privacy Notice**

LAST UPDATED: 9 August 2022

Whenever you access our products or services or interact with us in other ways, Chankaska Creek Ranch & Winery and its affiliated companies (“Chankaska Spirits”) collect and use (process) information about you (referred to as your “personal information”). This notice describes how we collect personal information and how we use, share and protect it. It also explains your rights regarding your personal information and how you can contact us.

Since this notice contains important information, we encourage you to read it. Please use the links to access detailed information. If anything is not clear, please contact us via email at chankaskawines@gmail.com

In this privacy notice we describe:

* Who collects your personal information
* Information that we collect
* How we use your personal information
* How we share your personal information
* Other information we collect
* Your rights in respect of your information
* Other important information

**WHO COLLECTS YOUR PERSONAL INFORMATION**

Chankaska Spirits is a group of companies, headed by Chankaska Creek Ranch & Winery in Kasota, Minnesota in the United States. Which of the Chankaska Creek Ranch & Winery’s companies is responsible for collecting and processing your personal information depends on how you interact with us.

Whenever we refer to “we” or “us” in this notice we mean the relevant Chankaska Creek Ranch & Winery entity.

**INFORMATION THAT WE COLLECT**

In order to make our services available to you, or to meet a legal obligation, we need to collect and use certain personal information. If you do not provide the information that we request, we may not be able to provide you with the requested products or services. Some of this information we collect directly from you either in person or via a website, application or social media. We also collect personal information about you from other sources.

When we receive personal information about you from different sources, we may combine or link that information. Linking different sources of information enables us to provide a better customer support service when you contact us and to provide you with personalized services, content and marketing.

**We collect personal information when you:**

1. access our products and services, including mobile apps
2. create an online account with one of our stores
3. participate in a prize promotion, contest or event
4. make a purchase on one of our online stores or return something to us
5. submit a review or participate in a survey
6. communicate with us via social media
7. contact us for assistance
8. submit an application for employment
9. interact with us on social media

**We collect personal information from you, which might include:**

1. Name, date of birth or country of residence
2. Contact information such as email address, telephone number, address
3. Account details such as user name, password and unique user ID
4. Payment information such as debit or credit card details
5. Photographic proof of age
6. Your reviews about our products and services, information about your preferences and consumption habits
7. Marketing communication and cookie preferences
8. Employment history, salary expectations
9. Details of your contact with us including recordings of any telephone calls
10. Photographs and videos submitted by you or taken at one of our events
11. Profile pictures and social media profile information
12. Information about another individual. If you disclose any personal information relating to other people to us or to our service providers in connection with our products and services, you represent that you have the authority to do so and to permit us to use the information in according with this Privacy Policy.

**We also collect personal information from other sources:**

* Information received as part of routine card verification (fraud) checks.
* Social network information. When you use a social network login to access our services, you will share certain personal information from your social media account with us, for example, your name, email address, photo, list of social media contacts, and any other information that may be or you make accessible to us when you connect your social media account to your services account. The specific information transferred depends on your security settings and the privacy policy of your social media network.
* Joint marketing partners, when they share information with us.
* Publicly available data bases.

**HOW WE USE YOUR PERSONAL INFORMATION**

We use your personal information for legitimate business purposes as described further below.

**Providing access to our services:**

We may use your personal information to provide you with the functionality of our services, events and mobile applications, such as by arranging access to a registered account. We may also use personal information to send you administrative information, such as changes in our terms, conditions and policies. We will engage in these activities to manage our contractual relationship with you and/or to comply with a legal obligation.

**Administering prize promotions, offers and events:**

We may conduct prize promotions, contests and other promotional offers. If you participate, we will use your information to administrate such promotions and offers. If you are lucky enough to win, we might ask you for further information so that we can provide your prize and we will ask you to provide a copy of your photographic ID so that we can verify that you are of legal purchase age and, if required, to satisfy eligibility requirements. Some of these promotions have additional rules containing information about how we will use and disclose your personal information. We use this information to manage our contractual relationship with you.

**Customer service:**

If you contact us, or we contact you, we will use your personal information such as your purchase information and contact history for the purpose of providing you with assistance, handling enquiries and complaints. We will engage in these activities to manage our contractual relationship with you, for our legitimate business reasons and/or to comply with a legal obligation.

**Processing your order:**

We use information about you to process your orders (including to determine that you meet the legal purchase age in your country), to take payment for items you have purchased from us, to dispatch items you have purchased or to process a return or request for a refund. We may also use your data to protect against or identify possible fraudulent transactions. We will engage in these activities to manage our contractual relationship with you and/or to comply with a legal obligation.

**Sending you information about our (and third parties') products and services:**

Where you have asked to receive marketing communications from us, we may send you information about our products, newsletters, promotions, offers or other information that we think might be of interest to you. We use personal information to send you marketing communications. You also may receive marketing communications from Chankaska Spirits if you have consented to receive alcohol marketing messages from an approved third-party partner. We will engage in these communications either because we have a legitimate interest or with your consent.

We will seek to comply with your request(s) as soon as reasonably practicable. Please note that if you opt-out of receiving marketing communications from us, we may still send you important administrative messages, from which you cannot opt-out.

**Our business purposes**

We use the personal information we hold about you to accomplish our business purposes, including:

* To conduct data analysis, for example, to improve the efficiency of our services;
* To conduct audits, to verify that our internal processes function as intended and are compliant with legal, regulatory or contractual requirements;
* To monitor for fraud and security purposes, for example, to detect and prevent cyberattacks or attempts to commit identity theft;
* To develop new products and services;
* To consider ways for enhancing, improving, or modifying our current products and services;
* To identify usage trends, for example, understanding which parts of our services are of most interest to users;
* To determine the effectiveness of our promotional campaigns, so that we can adapt our campaigns to the needs and interests of our users; and
* For operating and expanding our business activities, for example, understanding which parts of our services are of most interest to our users so we can focus our energies on meeting our users’ interests.

We engage in these activities to manage our contractual relationship with you, to comply with a legal obligation, and/or because we have a legitimate interest.

**Personalizing our services:**

We may analyze personal information collected for business reporting and providing personalized services, including: (i) to analyze or predict our users’ preferences in order to prepare aggregated trend reports on how our digital content is used, so we can improve our services; (ii) to better understand you, so that we can personalize our interactions with you and provide you with information and/or offers tailored to your interests; and (iii) to better understand your preferences so that we can deliver content via our services that we believe will be relevant and interesting to you. When you use one of our online stores, we will collect information from you during the checkout process. If you do not complete your purchase but ask us to save your basket, we will send you a follow-up email with a reminder of its contents. We may also use your information to provide personalized content and recommendations when we send you information about your purchases. We will provide personalized services either with your consent or because we have a legitimate interest.

**Reviews:**

Where you have provided a review of one of our products, we will publish this review on the relevant store, subject to our review standards in our Terms of Use. This information will be made public so please do not include any information that should be kept confidential. For more information, please refer to our Terms of Use. We will publish your review with your consent.

**Security:**

We may use information collected from monitoring our websites, online services and emails to protect you, our employees and our partners. This information may be passed to the police or to other appropriate authorities. We will engage in these activities to comply with a legal obligation or because we have a legitimate interest.

**HOW WE SHARE PERSONAL INFORMATION**

We share your personal information with your consent or as necessary to complete any transaction or provide any service you have requested. We do not share personal information with unaffiliated third parties at this time. The following are categories of recipients with whom we might share your data.

**Other companies within the Chankaska Spirits Group:**

We share your information with other companies within the Chankaska Spirits Group of companies for the purposes described in this Privacy Policy. You can consult the list and location of companies within the Chankaska Spirits Group. Chankaska Spirits is the party responsible for the management of the jointly used personal information. We will use this information to help provide you with the products and services you request.

**Third party service providers:**

We use third party service providers to process personal information on our behalf. These may include the provision of customer support, web hosting providers, customer data management and list enhancement companies, agencies that run our prize promotions, companies that fill product orders or coordinate mailings, delivery companies, payment processors, data analysis firms and email service providers. We seek to use service providers who are able to provide appropriate data privacy and security standards.

**When you share personal information:**

* On message boards, chat, profile pages, blogs and other services to which you are able to post information and content (including, without limitation, our social media pages). Please note that any information you post or disclose through these services will become public and may be available to other users and the general public.
* Through your social sharing activity. When you connect to the services with your social media account, you will share information with your friends associated with your social media account, with other users, and with your social media account provider. By doing so, you authorize us to facilitate this sharing of information, and you understand that the use of shared information will be governed by the social media provider’s privacy policy.

**Business transactions, legal reasons and law enforcement:**

We have a legitimate interest in disclosing or transferring your personal information to a third party in the event of any reorganization, merger, sale, joint venture, assignment, transfer or other disposition of all or any portion of our business, assets or stock (including in connection with any bankruptcy or similar proceedings). Such third parties may include, for example, an acquiring entity and its advisors.

We may also disclose personal information to comply with legal obligations (such as paying taxes); to respond to requests from government or other public authorities; to protect the rights, privacy, safety or property of Chankaska Spirits, you or others; and to permit us to pursue available remedies or limit the damages that we may sustain. These legal obligations and government requests can include laws and authorities outside your country of residence.

**OTHER INFORMATION WE COLLECT**

We and our service providers also may collect other information that does not reveal your specific identity or does not directly relate to an identifiable individual (referred to as “other information”). This may include:

* Server log files and environmental variables
* App usage data
* Information collected through cookies, pixel tags and other technologies
* Demographic information and other information provided by you that does not reveal your specific identity
* Information that has been aggregated in a manner such that it no longer reveals your specific identity

If we are required to treat other information as personal information under applicable law, then we may use and disclose it for the purposes for which we use and disclose personal information detailed in this Policy.

Other information may be collected in a variety of ways, including:

* **Through your browser or device**
	+ **Server Log Files.**We use W3C\* compliant extended log files when recording web-server activity on our web servers including, for example, the IP address (a number automatically assigned to the computer that you are using by your Internet Service Provider), device identifier, time and date of request, page requested, user agent, referrer and cookie values sent or received. The server log files are collected and analyzed to provide information about user activity in the aggregate and identify potential errors or problems with website performance. Collecting IP addresses is standard practice on the Internet and is done automatically by many websites. \*W3C is an international consortium that develops web standards and guidelines. Further information is available at www.w3c.org.
	+ **Environmental Variables.** We and our service providers may also collect certain environmental variables, such as your computer type (Windows or Macintosh), screen resolution, OS version, device manufacturer and model, Internet browser, and Internet browser version. These environmental variables are collected by most browsers and can be used to optimize your experience on the Website.
* **Through your use of one of our mobile apps;**When you download and use one of our mobile applications, we and our service providers may track and collect app usage data, such as the date and time the app on your device accesses our servers and what information and files have been downloaded to the app based on your device number.
* **Using cookies; Please read our Cookie Policy [**[**link**](https://legal.brown-forman.com/cookie-policy/english)**]**
* **Using pixel tags and other similar technologies**

We and our service providers may also use so-called "pixel tags," "web beacons," "clear GIFs" or similar means (collectively, "**Pixel Tags**") in connection with some Website pages and HTML-formatted e-mail messages to, among other things, compile aggregate statistics about Website usage and response rates. A Pixel Tag is an electronic image, often a single pixel (1x1) that is ordinarily not visible to Website visitors and may be associated with Cookies on the visitors’ hard drives. When used in HTML-formatted e-mail messages, Pixel Tags can tell the sender whether and when the e-mail has been opened.

Our websites may also provide us with information including details of the content you access and interact with. This is done through Chankaska Creek Ranch & Winery websites and through cross-website tracking. We use cookies and other technologies to collect information about your device browser and operating system, IP address, links you click and pages you open, which we then use to tailor marketing messages. For more information, please refer to our [Cookie Policy](https://legal.brown-forman.com/cookie-policy/english). We will provide personalized services either with your consent or because we have a legitimate interest.

**Analytics.** We use Google Analytics, which uses cookies and similar technologies to collect and analyze information about use of our services and report on activities and trends. Google Analytics may also collect information regarding the use of other websites, apps and online resources. You can learn about Google’s practices by going to www.google.com/policies/privacy/partners/, and opt out of them by downloading the Google Analytics opt-out browser add-on, available at [https://tools.google.com/dlpag...](https://tools.google.com/dlpage/gaoptout).

* **Physical location**

We may collect the physical location of your device if you use a location-based service. Before this information is collected, you may be permitted to allow or deny such uses and/or sharing of your device’s location, but if you do, we and/or our marketing partners may not be able to provide you with the applicable personalized services and content.

* **Do Not Track Signals;**We do not currently respond to browser do-not-track signals

**USES AND DISCLOSURES OF OTHER INFORMATION**

We may use and disclose other information for any purpose, except where we are required to do otherwise under applicable law. In some instances, we may combine other information with personal information. In those instances we will treat the combined information as personal information while it is combined.

**YOUR RIGHTS TO YOUR PERSONAL INFORMATION**

You may request to access, correct or remove your personal information. You also may request to receive an electronic copy of your personal information to transmit it to another company (to the extent this right to data portability is provided by applicable law). In each case, we may require you to prove your identity and/or provide further information in order to identify your information. We will respond to your requests consistent with applicable law.

**Accessing your personal information**

You may ask to see what information we hold about you and to receive an explanation about how we process your data by using the “contact us” form.

**Correcting your personal information**

If we hold personal information about you that is incorrect, you have the right to tell us that it is incorrect and ask us to amend it. We will do this consistent with applicable law. If you would like to correct your personal information, please send an email to NEED CHANKASKA EMAIL HERE

**Removing your personal information**

You may ask us to remove or delete your personal information from our database. If you wish to have your personal information removed from our database, please send an email to chankaskawines@gmail.com

Portability Requests

You may ask us to port your personal information from our database, please send an email to chankaskawines@gmail.com

**OTHER IMPORTANT INFORMATION**

We take the security of your information very seriously. This section outlines our technology practices to keep your information protected.

**How we protect your information**

We use various security measures and tools, such as firewalls, to help protect against the loss, misuse and alteration of the personal information under our control. Unfortunately, no data transmission over the Internet or data storage system can be guaranteed to be 100% secure. Please do not send us sensitive personal information.

**How we retain your personal information**

We retain personal information for as long as needed or permitted in light of the purpose(s) for which it was obtained and consistent with applicable law. The criteria used to determine our retention periods for payment card information and age-verification information include:

· The length of time we have an ongoing relationship with you and provide the services to you (for example, for as long as you have an account with us or keep using the services);

· Whether there is a legal obligation to which we are subject (for example, certain laws require us to keep records of your transactions for a certain period of time before we can delete them); or

· Whether retention is advisable in light of our legal position (such as in regard to applicable statutes of limitations, litigation or regulatory investigations).

**Access to services by individuals who are underage**

Our services are not directed to individuals who are under the legal age to purchase alcohol, and we do not knowingly collect personal information from such individuals.

**Third-party services**

This Privacy Policy does not address, and we are not responsible for, the privacy, information or other practices of any third parties, including any third party operating any website or service to which our services link. The inclusion of a link on the services does not imply Chankaska Creek Ranch & Winery’s endorsement of the linked site or service.

**Third-party advertising**

We use third-party advertising companies to serve advertisements regarding goods and services that may be of interest to you when you access and use Chankaska Creek Ranch & Winery’s services and other websites or online services.

You may receive advertisements based on information relating to your access to and use of the services and other websites or online services on any of your devices, as well as on information received from third parties. These companies place or recognize a unique cookie on your browser (including through the use of pixel tags). They also use these technologies, along with information they collect about your online use, to recognize you across the devices you use, such as a mobile phone and a laptop. If you would like more information about this practice, and to learn how to opt out of it in desktop and mobile browsers on the particular device on which you are accessing this Privacy Policy, please visit <http://optout.aboutads.info/#/> and [http://optout.networkadvertisi...](http://optout.networkadvertising.org/#/). You may download the AppChoices app at [www.aboutads.info/appchoices](http://www.aboutads.info/appchoices) to opt out in mobile apps.

**Sensitive personal information**

we ask that you not send us, and you not disclose, any sensitive personal information (*e.g.*, social security numbers, information related to racial or ethnic origin, political opinions, religion or other beliefs, health, biometrics or genetic characteristics, criminal background or trade union membership) on or through the services or otherwise to us.

**UPDATES TO THIS PRIVACY POLICY**

We may change this Privacy Policy. The “LAST UPDATED” legend at the top of this Privacy Policy indicates when this Privacy Policy was last revised. Any changes will become effective when we post the revised Privacy Policy on the services. Your use of the services following these changes means that you accept the revised Privacy Policy.

**CONTACTING US**

Chankaska Creek Ranch & Winery, located at 1179 East Pearl Street, Kasota, MN 56050, USA, is the company responsible for collection, use and disclosure of your personal information under this Privacy Policy.

If you have any questions about this Privacy Policy, please contact us at chankaskawines@gmail.com or:

Chankaska Creek Ranch & Winery

1179 East Pearl Street

Kasota, MN, USA 56050

Because email communications are not always secure, please do not include credit card or other sensitive information in your emails to us.

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United States

The information included in this section is specific to our products and services in the United States.

There are several ways you can communicate with us. Our email address is chankaskawines@gmail.com. If you prefer to contact us in writing, please use the mailing address below:

Privacy Officer, c/o Chankaska Creek Ranch & Winery, 1179 East Pearl Street, Kasota, MN 56050, USA.

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California - updated June 15, 2022

Pursuant to the California Consumer Privacy Act of 2018 (“CCPA”), Chankaska Creek Ranch & Winery and its affiliated companies (“Chankaska Spirits,” “we” or “our”) are providing the following additional details regarding the categories of Personal Information about California residents that we have collected or disclosed within the preceding 12 months:

(1) We collected the following categories of Personal Information:

A. Identifiers, such as name, contact information, online identifiers and Social Security numbers and other government-issued ID numbers;

B. Personal information, as defined in the California customer records law, such as name, contact information, insurance policy number, education, employment, employment history, financial information, medical information and health insurance information;

C. Characteristics of protected classifications under California or federal law, such as sex, age, race, religion, national origin, disability, medical conditions and information, citizenship, immigration status and marital status;

D. Commercial information, such as transaction information, purchase history and financial details;

E. Internet or network activity information, such as browsing history, online behavior, and interactions with our and other websites, applications and systems;

F. Geolocation data, such as device location and IP location;

G. Audio, electronic, visual and similar information, such as images and audio, video or call recordings created in connection with our business activities;

H. Professional or employment-related information, such as work history, prior employer, information relating to references, CV, details of qualifications, skills and experience, human resources data and data necessary for benefits and related administration services; and

I. Inferences drawn from any of the Personal Information listed above to create a profile or summary about, for example, an individual’s preferences and characteristics.

As described in our Privacy Policy, we collect this Personal Information from you and from other categories of sources: information received as part of routine card verification (fraud) checks; social networks; publicly available databases; and joint marketing partners, when they share the information with us.

We share this Personal Information with our affiliates, successors-in-interest, clients, service providers, data processors, business partners, auditors, advisors and public or government authorities.

Also as described in our Privacy Policy, we may use this Personal Information to operate, manage, and maintain our business, to provide our products and services, to administer prize promotions, offers and events, for our employment and vendor management purposes, and to accomplish our business purposes and objectives, including, for example, using Personal Information to: develop, improve, repair, and maintain our products and services; personalize, advertise, and market our products and services; conduct research, analytics, and data analysis; maintain our facilities and infrastructure; undertake quality and safety assurance measures; conduct risk and security control and monitoring; detect and prevent fraud; perform identity verification; perform accounting, audit, and other internal functions, such as internal investigations; comply with law, legal process, and internal policies; maintain records; and exercise and defend legal claims.

(2) We disclosed the following Personal Information to third parties (such as our service providers, data processors, business partners, auditors, advisors and public or government authorities) for our operational business purposes:

A. Identifiers, such as name, contact information, online identifiers and Social Security numbers and other government-issued ID numbers;

B. Personal information, as defined in the California customer records law, such as name, contact information, insurance policy number, education, employment, employment history financial information, medical information and health insurance information;

C. Characteristics of protected classifications under California or federal law, such as sex, age, race, religion, national origin, disability, medical conditions and information, citizenship, immigration status and marital status;

D. Commercial information, such as transaction information, purchase history and financial details;

E. Internet or network activity information, such as browsing history, online behavior, and interactions with our and other websites, applications and systems;

F. Geolocation data, such as device location and IP location;

G. Audio, electronic, visual and similar information, such as images and audio, video or call recordings created in connection with our business activities;

H. Professional or employment-related information, such as work history, prior employer, information relating to references, CV, details of qualifications, skills and experience, human resources data and data necessary for benefits and related administration services; and

I. Inferences drawn from any of the Personal Information listed above to create a profile or summary about, for example, an individual’s preferences and characteristics.

(3) We do not “sell” Personal Information for purposes of the CCPA.

For purposes of this CCPA Notice, “sell” means the disclosure of Personal Information for monetary or other valuable consideration but does not include, for example, the transfer of Personal Information as an asset that is part of a merger, bankruptcy, or other disposition of all or any portion of our business.

If you are a California resident, you may request that we:

(1) Disclose to you the following information covering the 12 months preceding your request:

o The categories of Personal Information we collected about you and the categories of sources from which we collected such Personal Information;

o The specific pieces of Personal Information we collected about you;

o The business or commercial purpose for collecting Personal Information about you;

o The categories of Personal Information about you that we otherwise shared or disclosed, and the categories of third parties with whom we shared or to whom we disclosed such Personal Information.

(2) Delete Personal Information we collected from you.

We will respond to your request consistent with applicable law. Nonetheless, you have the right to be free from unlawful discrimination for exercising your rights under the CCPA.

How to Make Requests

If you are a California resident, you may make a request for the disclosures described above or make a request to delete Personal Information we collected from you, by contacting us at:

chankaskawines@gmail.com

Changes to this CCPA Notice

We may change or update this CCPA Notice from time to time. When we do, we will post the revised CCPA Notice on this page with a new “Last Updated” date.

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